



U.S. Products releases carpet care quiz

2/23/2010 9:43:31 AM

COEUR D'ARLENE, ID — Carpet care and cleaning equipment manufacturer [U.S. Products](#) has developed a quiz for JanSan professionals to determine how much they know about carpet care, according to a press release.

According to the release, the quiz and included answers is designed to help those involved with carpet care — including carpet cleaning technicians, facility service providers and distributors — better understand carpets and carpet maintenance.

Below are the questions, and answers are available at the end of the quiz.

What is the most common carpet fiber used in the United States today?

- Wool
- Nylon
- Wool/nylon combinations
- Polyester
- Berber

Although it can vary, most residential carpet warranties specify:

- The warranty is only valid if installed in an owner-occupied residence.
- The warranty is only valid if the carpet is installed in a legally accepted residence, i.e., home, condo, apartment, townhouse, etc.
- There are no stipulations. The warranty is good for a specific period of time, for normal indoor residential use, as long as it is properly installed and maintained.
- None of the above.

A customer complains that spots and soils have "reappeared" shortly after cleaning. This is likely an example of?

- Overwetting the carpet

- Wicking
- Soil filtration
- Inability of the extractor to remove deeply embedded soils

The label on a carpet cleaning chemical indicates it has a pH of 2. This means it is:

- A relatively mild or "neutral" cleaning solution
- A mildly acidic cleaning solution
- A heavily acidic cleaning solution
- An alkaline solution

Which of the following best explains the difference between a spot and a stain?

- A stain is relatively new whereas a spot has been on the carpet for sometime.
- A stain is a discoloration of the carpet; a spot is damage to the carpet.
- A spot is a substance added and a stain is color added to the carpet.
- Spots are organic soils; stains are inorganic.

The reason heated carpet extractors are recommended is because:

- Heat is better able to remove oil substances from carpets.
- Heat improves the effectiveness of carpet cleaning chemicals.
- Heat has proven to be more effective at removing hard-to-remove stains.
- All of the above.
- None of the above.

[Click here](#) for answers to the quiz.


For related information, [click here](#).

CLEANFAX NEWS

Carpet Care Answers

Tuesday, February 23, 2010

[<< BACK](#)

 [E-MAIL THIS ARTICLE](#)

 [PRINT THIS ARTICLE](#)

Answers:

What is the most common carpet fiber used in the United States today?

- Nylon

Although it can vary, most residential carpet warranties specify:

- The warranty is only valid if installed in an owner-occupied residence.

A customer complains that spots and soils have "reappeared" shortly after cleaning. This is likely an example of?

- Wicking

The label on a carpet cleaning chemical indicates it has a pH of 2. This means it is:

- A heavily acidic cleaning solution

Which of the following best explains the difference between a spot and a stain?

- A spot is a substance added and a stain is color added to the carpet.

The reason heated carpet extractors are recommended is because:

- All of the above.

[\[More Archives\]](#)

Satisfaction Guaranteed!

Try it for 30 Days. Don't think it's the BEST Product of its Kind... CALL US for a FULL REFUND. NO HASSLES. NO RED TAPE.

Jon·Don
We can help



FEATURED PRODUCT



Rainbow International
RESTORATION & CLEANING

Franchises Available in Great Markets
(800) 280-9963



HydraMaster
BOXXER 427

Newsletters Made For You

Click Here For Your FREE Sample Copies



Click Here

Click Here For THE ANSWER!

FIRST CHOICE
EQUIPMENT SALES & SERVICE
Water damage equipment:
Dehumidifiers, air movers,
desiccants, generators.
Equipment parts and repairs.

[HOME](#) | [INDUSTRY TOPICS](#) | [MAGAZINE](#) | [SUPPLIER SEARCH](#) | [BULLETIN BOARD](#) | [CLEANPROS](#) | [ABOUT US](#) | [SITE MAP](#)



(c) 2010 [EBCO Industries, Inc.](#) All rights reserved.

[Grand View Media Group](#) is a subsidiary of [EBCO Industries, Inc.](#)

[Privacy Policy](#)

CLEANFAX SITE SEARCH

Categorized Search Results
Keyword: training

CM/Cleanfax magazine

- [Expand into duct cleaning](#) January 2010
- [Carpet Repair](#) February 2010
- [Go beyond employee thinking](#) February 2010
- [Rethinking Hiring](#) February 2010
- [News from the industry](#) February 2010

» [More results from CM/Cleanfax magazine](#)

CleanPros Tech Tips

- [The pulse of the restoration industry](#)
- [Should you embrace green cleaning?](#)
- [Do you have a Customer Elimination Department? Eliminate It!](#)
- [Caught in the middle](#)
- [Trimming the fat](#)

» [More results from CleanPros Tech Tips](#)

Specialized News & How To Tips

- [The Rotobrush® Tip of the Month:](#) 12/1/2009
- [The Rotobrush® Tip of the Month:](#) 11/2/2009
- [The Rotobrush® Tip of the Month:](#) 9/2/2009
- [The Rotobrush® Tip of the Month:](#) 8/17/2009
- [The Rotobrush® Tip of the Month:](#) 7/22/2009

» [More results from Specialized News & How To Tips](#)

Supplier Search Engine & Buyer's Guide

- [Bridgepoint Systems](#)

FEATURED PRODUCT



Rainbow
International
RESTORATION & CLEANING
Franchises Available in Great Markets
(800) 280-9963



HydraMaster
BOXXER 427

Newsletters
Made For You



Click Here
For Your
FREE
Sample Copies

Click
Here

CleanBid.net

[Cleaning Management Institute® \(CMI®\)](#)

[Dri-Eaz Products Inc](#)

[Interlink Supply](#)

» [More results from the Supplier Search Engine & Buyer's Guide](#)



CM e-News Daily

[U.S. Products releases carpet care quiz](#) 2/23/2010

[New 'Marketing Training For Your Commercial Cleaning Business' workshop offered](#) 2/9/2010

[RIA Convention to focus on health and safety](#) 2/8/2010

[Symposium brings floor covering inspectors together](#) 2/2/2010

[First 'Sales Mastery for Restorers' Sales Academy a success](#) 2/1/2010

» [More results from CM e-News Daily](#)

CLEANFAX COMMUNITY



CLEANFAX RESOURCE CENTER

[HOME](#) | [INDUSTRY TOPICS](#) | [MAGAZINE](#) | [SUPPLIER SEARCH](#) | [BULLETIN BOARD](#) | [CLEANPROS](#) | [ABOUT US](#) | [SITE MAP](#)



(c) 2010 [EBSCO Industries, Inc.](#) All rights reserved.

[Grand View Media Group](#) is a subsidiary of [EBSCO Industries, Inc.](#)

[Privacy Policy](#)